

# ARCHIVE

## Information for the public regarding the coronavirus outbreak

*Update as at 17 March 2020*

NACCC staff have been monitoring the ongoing situation regarding the Coronavirus. Advice and support has been provided to all of our contact centres and this is being updated as and when this is appropriate. Please contact your local centre directly in order to ascertain what action is being taken to limit risks locally.

In terms of whether contact sessions should be going ahead.

Some **Supported Centres** have now postponed offering a service. This is because of the risks associated with sharing the virus between children and families as well as the fact that many of these services are run by volunteers in 'at risk' groups.

Many **Supervised Centres** remain operational and have been working with us in terms of following information from Public Health England and the NHS to ensure that risks are reduced as low as is feasibly possible.

**Accreditations** – These have not been cancelled globally. Some decisions might be made between assessors and centres to re-arrange visits and where needed extensions to membership will be approved to support this.

The latest advice from the NHS as at 17th March 2020 is available - please check the website (<https://www.nhs.uk/conditions/coronavirus-covid-19/>) for updated information.

Stay at home if you have either:

- A high temperature – you feel hot to touch on your chest or back
- A new, continuous cough – this means you've started coughing repeatedly

If anyone in your household has the above symptoms, please do not attend the Child Contact Centre for a period of 14 days. In this scenario please let the centre know at the nearest opportunity and consider informing any other professionals like Cafcass or Social Workers.

Additionally, please also consider not attending the centre if you feel that you or someone you live with, are in one of the 'at risk' groups. It also goes without saying that you should not attend the centre if you have had medical advice to be self-isolating for any reason.

Furthermore, the current advice (as at 17-3-20) is that you:

- Do not go to a GP surgery, pharmacy or hospital.
- You do not need to contact 111 to tell them you're staying at home.
- Testing for coronavirus is not needed if you're staying at home.